

<b>Name of provider and status</b>	Contact helpline case study – May 2019
<b>Role of author</b>	Helpline parent adviser – SEN team
<b>Background details:</b>	Name: Child Y Gender: Male Age: 16 Disability: Autism, ADHD Education: EHC plan – on roll at mainstream school Dad: W Region: North East
<b>Brief reason for selecting:</b>	Timpson Review - Example of illegal exclusion (off rolling).
<b>Overview of the issues:</b>	Mr W called the helpline seeking advice about Y's rights to education. Y had been on a part-time table and was attending for 2 hours a day. Mr W said the school does not understand Y's needs and place him in situations that he cannot manage. Mr W told the parent adviser, that the school asked him to collect Y and told Mr W that he could not return to class. The school said he could only return to school to sit exams.
<b>Areas relating to:</b>	Exclusion/Behaviour/Discrimination
<b>Advice and information provided:</b>	<ul style="list-style-type: none"> <li>-The parent adviser told Mr W the school was not following the law or guidance on exclusions.</li> <li>- The parent adviser explained that Mr W could make a formal complaint as the exclusion was illegal.</li> <li>- We advised Mr W to inform LA immediately, that Y not attending school, and ask for emergency review of the EHC plan.</li> <li>-The parent adviser highlighted Equality Act duties on discussed how to lodge a claim with the SEND Tribunal.</li> <li>- The parent adviser directed Mr W to online advice on the Contact website.</li> <li>- The parent and signposted him to the local SENDIASS, for local support.</li> <li>-A record of Mr W's enquiry was added to our confidential database, and Mr W was invited to get back in touch again, if she requires further help.</li> </ul>
<b>Anticipated outcomes:</b> (we do not case work or follow up on individual enquiries)	<p>Mr W will feel more confident to advocate on behalf of Y.</p> <p>The LA will review Y's EHC plan and Y will receive suitable education.</p> <p>Mr W will apply to SENDIST to challenge disability discrimination against Y.</p>